# THEHALLGETINVOLVED

### **Security Policy**

#### 1. Aim

This policy sets out THGI's approach to ensuring that:

- employees, volunteers and service users are safe within the Hall
- that security principles and lock-up procedures are followed
- that security incidents are dealt with appropriately.

#### 2. Policy

- Key holders have been given special access to the Hall and we ask that you follow the procedures outlined below. Any breach of these may result in this privilege being terminated.
- The Management Committee will be responsible for issuing keys and maintaining key holder information.

#### 3. Procedures/Principles

## 3.1 Alone in the Building

If you are alone in the building, keep all doors locked to safeguard your own personal safety and protect the property of THGI.

If someone comes to the front door, ascertain who they are before allowing them entry (by asking for some identification).

Please refer to the Lone Workers Policy and read the HSE publication Working Alone before working alone in the building.

### 3.2 Lock-up Procedure

Key holders must complete the following checklist:

- Check no-one else is in the building
- · Check all windows are locked and that the rear doors are locked
- Check that all non-critical electrical equipment is switched OFF
- · Check that all lights and heaters are OFF
- Close internal doors
- Lock the front door on EXIT

### 3.3 Dealing with Aggressive or Violent Incidents

Anticipated:

- Front door to be locked
- If deemed appropriate call the police

#### In progress:

- Seek immediate help
- Remove other people if possible
- Remain calm and ask aggressor if they would like to sit down and discuss the problem
- Seek assistance of another adult; if the situation is out of control call the police
- In extreme circumstances it may be necessary to use restraint but this must not be done
- If the situation is calmed, and the aggressor leaves the Hall, lock the doors
- No comments to be given to the media
- All incidents to be recorded and passed to the MC immediately

A review of security will be undertaken by the Director, Building
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